



2553 Victor Ave. Ste A Redding, CA. 96002

## Software Contract

Company Name: \_\_\_\_\_ MC#: \_\_\_\_\_

Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Owner Name: \_\_\_\_\_

Contact Name: \_\_\_\_\_ Title: \_\_\_\_\_

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

Alternative Phone Numbers: \_\_\_\_\_

Web Address: \_\_\_\_\_ Email Address: \_\_\_\_\_

Billing Contact Street: \_\_\_\_\_

Billing Contact City, State, Zip \_\_\_\_\_

Are you a Broker or Carrier? \_\_\_\_\_

Do you have a digital logo for your company's emails? (if so, please email it to [info@carriersoft.com](mailto:info@carriersoft.com))

\_\_\_\_\_

How many Service Levels do you want and what do you want to name them? (i.e., Standard, Expedited & Enclosed)

\_\_\_\_\_

Do you have any other lead providers besides CarrierSoft that you will want to receive leads from?

\_\_\_\_\_



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<b>Account #1</b>	<b>Account #2</b>	<b>Account #3</b>
<b>Name:</b>	<b>Name:</b>	<b>Name:</b>
<b>Phone:</b>	<b>Phone:</b>	<b>Phone:</b>
<b>Fax:</b>	<b>Fax:</b>	<b>Fax:</b>
<b>Email:</b>	<b>Email:</b>	<b>Email:</b>
<b>Username:</b>	<b>Username:</b>	<b>Username:</b>
<b>Password:</b>	<b>Password:</b>	<b>Password:</b>
<b>Admin Account or Sales Agent</b>	<b>Admin Account or Sales Agent</b>	<b>Admin Account or Sales Agent</b>

Will your company be using Broker Standard? \_\_\_\_\_

**Broker Standard**

Transport industry CRM software focused on helping small brokers manage and automate their business.

- Vehicle Transport CRM software
- Workflow defined from lead to order to dispatch
- Integration with 50+ industry lead providers
- Price calculator to accurately price loads based on mileage, origin and delivery locations, special conditions, and a number of other factors
- Posting to Central Dispatch
- Dispatching to Central Dispatch
- Free document signing and tracking using Carriersoft JSignature
- DocuSign integration for document signing
- Quote and Order iFrame integration with broker Websites

\$129 / user / month (minimum 2 users) \*



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**Will your company be using Broker Professional?** \_\_\_\_\_

**Broker Professional**

Pricing, workflow and communications automated for increased conversion and revenue

- Everything in Broker Standard plus ...
- Price Projection which accurately prices loads automatically based on identical or similar loads and algorithms designed to create prices within 10% of market price
- Call Manager to increase sales agent productivity by 300% through outgoing call automation (usage charges billed separately)
- Text Messaging to quickly contact new customers first and keep in contact during the full vehicle delivery lifecycle (usage charges billed separately)
- Authorize.net integration for payment processing

\$149 / user / month (minimum 2 users) \*

\* Brokers with over 10 users, please contact us for volume pricing.

**Will your company be using CarrierSoft Broker API Access?** \_\_\_\_\_

**CarrierSoft Broker API Access**

Advanced Website integration into CarrierSoft CRM for brokers needing finer grain control over their Websites including quote, order, and price handling

\$299 / company / month



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**Terms and Conditions:**

1. The above signed client hereby agrees to the following terms and conditions. Signed client agrees that they have the authority to act on behalf of the business name provided above. If the above signed client does not have the authority to act on behalf of the business name provided above he/she shall be personally responsible for all balances owed.
2. Client agrees to pay CarrierSoft a fee for their software service each month. The Client will be billed on or before the 1st of every month for their software, additional users and any additional services in use by the client. The software is licensed on a per-user basis and use of a single license by multiple people is a breach of these terms and conditions. Such usage if discovered will be cause for termination with Carriersoft entitled to reasonable relief for usage.
3. Payment is due on the 1st of each month. Payment must be received by 5pm (PST) on the 1st of each month in order for Software to remain active.
4. If payment is not received by the fifth of the month the software WILL BE TURNED OFF and a \$100.00 reactivation fee will be set in place. Once payment is received, software will be reactivated, no data will be lost. However, no new leads, quotes, orders or data will be processed.
5. Client may pay bill by completing the CarrierSoft payment authorization form to allow Carriersoft to run credit card payments.
6. The term of this agreement shall be month to month and shall automatically renew on the same terms and conditions unless either party delivers written notice to cancel 7 days prior to term expiration.
7. If any legal action is necessary to enforce the terms of this Agreement, the prevailing party shall be entitled to recovery of reasonable attorney's fees in addition to any other relief to which he or it may be entitled.
8. This contract shall be deemed to be made under, and shall be governed by, the laws of the State of California in all respects, including matters of construction, validity, performance, and enforcement, and its terms and provisions may not be waived, altered, modified, or amended except in writing and that the venue of any dispute arising hereunder will be in Shasta County.
9. This instrument contains the entire agreement of the parties relating to the rights granted and obligations assumed in this instrument. Any oral representations or modifications concerning this instrument shall be of no force or effect unless contained in a subsequent written modification signed by the party to be charged.

USE POLICY: All software delivered is for the clients use only. CarrierSoft owns all rights to CarrierSoft Broker software, client owns their quote and order information but provides Carriersoft permission to use the anonymized aggregate data for analytics purposes. There is no additional charge for system upgrades and technical support.

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_



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## Payment Authorization

**Company Name:** \_\_\_\_\_ **Cardholder Name:** \_\_\_\_\_

I, \_\_\_\_\_ hereby authorize CarrierSoft, to charge my credit card for the amounts invoiced monthly, and acknowledge that all sales are final.

**Payment Type:**     Visa     Mastercard     Discover     Amex     Check

**If paying by Check (attach a copy of your check to this agreement, made payable to CarrierSoft)**

**If paying by credit card, please fill out the following section:**

<p><b>Credit Card Number:</b> _____</p> <p><b>Expiration Date:</b> _____ / _____ <b>CVC Code</b> (3 digits on back of card): _____</p> <p><b>Credit Card Billing Address:</b></p> <p>Street: _____</p> <p>City: _____ State: _____ Zip: _____</p> <p>Telephone: _____ Email: _____</p>
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Please Note: If you are going to be making your monthly payment by check, a new check will need to be faxed in every month for dollar amount owed to CarrierSoft.

**Cardholder Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_



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**Terms & Conditions:** *As the credit card holder, you authorize CarrierSoft to charge your credit card for future purchases verbally (or written) approved by cardholder. Cardholder also agrees that all information provided is accurate and complete. On the occurrence that card is declined CarrierSoft will re-attempt to charge card until funds or contact client for new cards to process payment however this delay may cause interruption in service from CarrierSoft. By signing this form cardholder agrees to pay for invoiced amounts on a monthly basis until either party terminates this agreement by delivery of written notice to cancel.*

*By faxing signed check authorization form, client authorizes CarrierSoft to recreate a check(s) draft on client's checking account. Client also agrees that all information provided on their check is accurate and complete. On the occurrence that clients check is returned for insufficient funds, CarrierSoft will charge a \$25 returned check fee, and attempt to re-deposit check including the \$25 fee. By signing this form client agrees to pay for invoiced amounts on a monthly basis until either party terminates this agreement by delivery of written notice to cancel. In the event that services are active and have not been cancelled, and payment has not been received, CarrierSoft will automatically draft payment from credit card or checking account provided for any invoiced amounts owed. The term of this agreement shall be month to month and shall automatically renew on the same terms and conditions consecutively, unless either party delivers written notice to cancel within 10 days prior to term expiration.*

*If any legal action is necessary to enforce the terms of this Agreement, the prevailing party shall be entitled to recovery of reasonable attorney's fees in addition to any other relief to which he or it may be entitled.*

*This contract shall be deemed to be made under, and shall be governed by, the laws of the State of California in all respects, including matters of construction, validity, performance, and enforcement, and its terms and provisions may not be waived, altered, modified, or amended except in writing and that the venue of any dispute arising hereunder will be in Shasta County.*

*This instrument contains the entire agreement of the parties relating to the rights granted and obligations assumed in this instrument. Any oral representations or modifications concerning this instrument shall be of no force or effect unless contained in a subsequent written modification signed by the party to be charged.*

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_